1.4.2: Feedback process of the Institution may be classified as follows: (10)

Options:

A. Feedback collected, analysed and action taken and feedback available on website

B. Feedback collected, analysed and action has been taken

C. Feedback collected and analysed

D. Feedback collected

E. Feedback not collected

Feedback back collected (Yes/No)	Feedback collected and analysed (Yes/No)	Feebdback collectd, analysed and action taken (Yes/No)	Feebdback collectd, analysed and action taken, that is hosted in institutional website (Yes/No)	Links to supporting document
Yes	Yes	Yes	Yes	